

The Board of Directors has recently received a number of complaints and suggestions regarding several things within Bear Paw. Because of these things a staff meeting was held. Attending the meeting were all Security guards, Claude Hughes, Randy Barton, Jim Kelley, Jim Awbrey, Dave Jacobs and Jack Smith.

The items discussed were as follows:

1. Bear Paw owner vehicle stickers and visitor passes. Some owners do not like that non-Bear Paw people are allowed on BP property, but because of the Marina access must be given to everyone. But this does not mean that we can't monitor who is on BP property, starting with our owners. A number of owners cannot be identified because they do not have a sticker on their vehicle. This puts the guards in a difficult position. If they stop someone, people get defensive. If they don't stop them some say they are not doing their job. It is a losing situation. We would ask that if you are a property owner you place a BP sticker on the left side of your windshield so that you may be identified as an owner and not stopped. If you have visitors and or renters please instruct them to stop and register for a visitors pass. Other passes were discussed for construction workers, marina users, etc., and for now we will continue to monitor the situation.

2. Boats and Trailers. Security will identify all trailers entering BP. Owners are to park the trailers on their own property, not at the parking space by the clubhouse. Non-owners may park at the front for up to 24 hours, afterwards they will be towed as the signs clearly state. This is done because of the limited parking space on property and the liability to the Service District.

3. Pool Keys and Pool Rules. Security has a pool key and has in the past allowed certain people within BP to use it. Unfortunately, other people were also using it and the key was removed from the Security office. It has been returned, but for emergency situations only. It is not for renters or owners who have forgotten or lost their pool key. We ask that you honor this procedure as any deviation puts the guards in a compromising position. We have also had complaints about people using the pool without the accompaniment of an owner and some disruptive behavior. Chrissie Howard has been asked to post the pool rules and we would ask that ALL owners and their renters adhere to them.

4. Items left at Security. Some owners have asked Security to pass along keys to renters, cleaning people, etc. This is no longer allowed due to the liability to the Service District. The same applies to the delivery of packages, especially UPS and FedEx. Again we would ask that you do not put the guards in a position to have to refuse any special requests.

On March 9, 2012 the second staff meeting was held in the clubhouse. In attendance were all security guards, Claude Hughes, Randy Barton, Jim Kelley, Jim Awbrey and Jack Smith. The items discussed were as follows.

1. Emergency procedures for the protection of the guards in case of a tornado or severe weather event.
2. The guards informed us of problems with some homes in Bear Paw that do not have the house number posted.(911 address) This could become a safety matter if emergency personnel can not locate the home. It has also been an issue with UPS/ Fed X drivers.
3. The resident information books that the guards have was due for an update. This has been completed since the meeting.

If there are any questions regarding the above items please contact a board member for clarification.